

## Multipoint Connections for ROC-West Using CERN Vidyo

### Scope:

Each ROC-West experiment (Nova, Minerva, MicroBooNE) has been provided with a CERN Vidyo Room.

H323 systems, such as Polycom room hardware or a desktop software client, will be able to connect into an experiment's virtual room through a gateway.

Desktop users can connect into the experiment's virtual room using a provided link.

Toll phone connections are available and will be included in each experiment's instructions.

PINs for the virtual rooms are available upon request.

One virtual room will be provided to each ROC-West experiment at no cost. Additional rooms for the experiments will cost 1000EUR per year per line/user.

### Vidyo Features:

	<b><u>CERN Vidyo</u></b>
	Cloud-based collaboration environment
H323 Support (existing devices)	Yes
Support for non H323 video devices (laptops, tablets, phones, etc)	Yes
Number of simultaneous sites in a meeting	Our agreement is 3-5 people for shiftwork
Phone Conferencing Available	Yes
Year 1 Cost	Zero dollars for up to 5 permanent URLs/rooms.
Year 2+ Costs	Zero dollars if usage continues same as year 1.
Additional Rooms	1000 Euro per line/user for each experiment's room

## **INSTRUCTIONS for NovA\_ (note the underscore since there was already a personal room with that name):**

### **To join from a H323 (i.e. Polycom) room or H323 (i.e. Polycom) desktop application:**

In the Call Field enter:

vidyogateway6.cern.ch (IP address 137.138.248.204)

or

cern-vidyo-gateway0.internet2.edu. (IP address 207.75.165.80)

at the prompt enter: 1010013

- Tip: enter the gateway information into your H323 system's address book or directory.

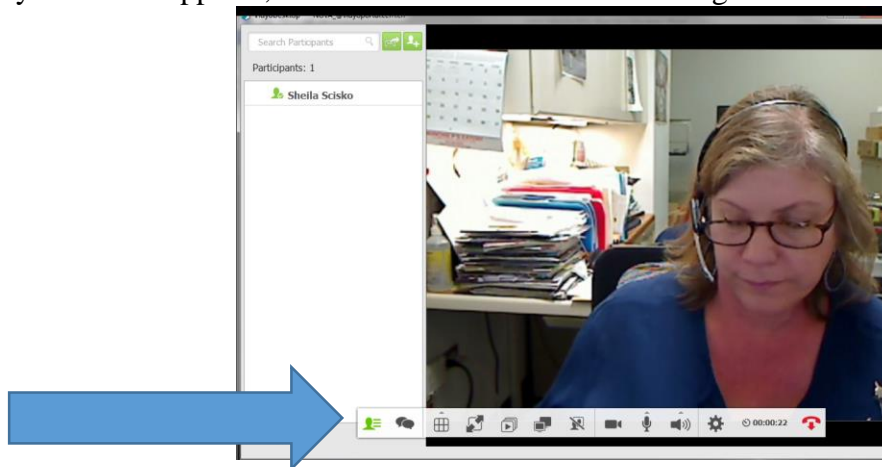
### **To connect from a desktop if you do NOT have the Vidyo desktop client (Windows, Mac, Linux):**

link: <https://vidyoportal.cern.ch/flex.html?roomdirect.html&key=MaIwJrfJWJreUdclzIFUBsBKqs>

### **To connect from a desktop if you DO have the Vidyo desktop client (Windows, Mac, Linux):**

Open the client, login with username, password and enter the following extension in the call field.  
extension: 1010013

After the Vidyo window appears, mouse over the bottom of the image for the controls ribbon to appear:



### **To join by phone:**

List of available phone gateways:

<http://information-technology.web.cern.ch/services/fe/howto/users-join-vidyo-meeting-phone>

When prompted enter extension: 1010013

For further information about CERN Vidyo, please see <http://www.vidyo.com/services-support/technical-support/knowledge-center/> Note that not all features and services are available for ROC-West experiments.

**For Fermilab support, first contact x2345, option #3, email [videoconf@fnal.gov](mailto:videoconf@fnal.gov) or open a Service Desk ticket for Videoconferencing Support. Depending on the issue, you may be asked to contact CERN for further technical assistance.**